WATER ADVISORY BOARD



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2019 OCT 23 AM 9: 46

Water Advisory Board Meeting Minutes of August 7, 2019.

In attendance: Chairman Frank E. French Jr., Member Joseph Barrell, Member William Shea, DPW members Administrative Assistant Maria Malfa, Assistant DPW Director Michael Santoro, DPW Director Jay Marcotte.; Water Manager Mark Mancuso and Gerry Daigle Water Operations Manager; Resident: Annette Cournoyer

- 1. Chairman French called the meeting to order at 7:00 am.
- Water Manager Mr. Mancuso presented the issue with the water/sewer bill from March, 2019 13-15 Oxford Ave. The customer is requesting a one-time water and sewer adjustment. There was a brief discussion to grant relief to this customer as requested.

Mr. Shea made a motion for a water and sewer adjustment of 50% based on the average usage for the prior two similar quarters.

Seconded by Mr. Barrell.

Voted unanimously.

Water Manager Mr. Mancuso presented the issue with the water/sewer bill from January, 2019 for 170 Rutledge Rd. The customer is requesting a one-time water and sewer adjustment. There was a brief discussion to grant relief to this customer as requested

Mr. French made a motion to table this request stating that the resident would need to provide a letter from the insurance company regarding compensation as well as a letter from the irrigation company. Seconded by Mr. Shea.

Voted unanimously.

Water Manager Mr. Mancuso presented the issue with the water/sewer bill from September, 2018 for 544 Trapelo Rd. The customer is requesting a water and sewer adjustment. There was a brief discussion to grant relief to this customer as requested.

Mr. Barrell made a motion for a water and sewer adjustment of 25% based on the current charges with the condition that 100% of the prior balance is paid in full before the adjustment can be made. Seconded by Mr. Shea.

Voted unanimously

Chairman French made a motion to approve the meeting minutes of February 12, 2019. Seconded by. Mr. Barrell.

Voted unanimously.

- Water Manager Mr. Mancuso updated the board on the Smart Meters. 6.
- Chairman French moved to adjourn the meeting at 8:57 am. Seconded by Mr. Barrell.

Voted Unanimousty

William/Shea, Clerk