

WATER ADVISORY BOARD

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(617) 993-2700

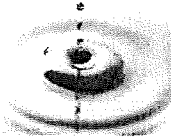
2019 FEB 13 AM 9:04

Water Advisory Board Meeting Minutes of December 4, 2018.

In attendance: Chairman Frank E. French Jr., Member Joseph Barrell, Member William Shea, DPW members; Assistant Director Michael Santoro, Water Manager Mark Mancuso Water Operations Manager and Administrative Assistant Maria Malfa.

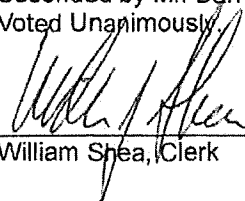
1. Chairman French called the meeting to order at 10.15 am.
2. Water Manager Mr. Mancuso presented the issue with water/sewer bill from October, 2018 for 17 Hammond Road. The customer is requesting a one-time irrigation adjustment. There was a brief discussion to grant relief to this customer as requested.
Chairman French made a motion for an irrigation adjustment of 50% based on the average usage for the prior two similar quarters.
Seconded by Mr. Shea.
Voted unanimously.
3. Water Manager Mr. Mancuso presented the issue with water/sewer bill from September, 2018 for 23 White Street. The customer is requesting a one-time water and sewer adjustment. There was a brief discussion to grant relief to this customer as requested.
Chairman French made a motion for a water and sewer adjustment of 50% based on the average usage for the prior two similar quarters.
Seconded by Mr. Shea.
Voted unanimously.
4. Water Manager Mr. Mancuso presented the issue with water/sewer bill from August, 2018 for 303 School Street. The customer is requesting another water and sewer adjustment. There was a brief discussion to grant relief to this customer as requested.
Chairman French made a motion for a water and sewer adjustment of 25% based on the average usage for the prior two similar quarters.
Seconded by Mr. Shea.
Voted unanimously.
5. Water Manager Mr. Mancuso presented the issue with water/sewer bill from March, 2018 for 241 Belmont Street. The customer is requesting a one-time water and sewer adjustment. There was a brief discussion to grant relief to this customer as requested.
Chairman French made a motion to table this request to investigate who is the legal owner of this property.
Seconded by Mr. Shea.
Voted unanimously.
6. Water Manager Mr. Mancuso presented the issue with water/sewer bill from April, 2018 for 23 Richmond Road. The customer is requesting a one-time water and sewer adjustment. There was a brief discussion to grant relief to this customer as requested.
Chairman French made a motion for a water and sewer adjustment of 25% based on the average usage for the prior two similar quarters.
Seconded by Mr. Shea.
Voted unanimously.
7. Water Manager Mr. Mancuso presented the issue with water/sewer bill from August, 2018 for 39 Van Ness Road. The customer is requesting a one-time water and sewer adjustment. There was a brief discussion to grant relief to this customer as requested.
Chairman French made a motion for a water and sewer adjustment of 25% based on the average usage for the prior two similar quarters.
Seconded by Mr. Shea.
Voted unanimously.

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8. Water Manager Mr. Mancuso presented the issue with water/sewer bill from September, 2018 for 28 Ripley Road. The customer is requesting a one-time water and sewer adjustment. There was a brief discussion to grant relief to this customer as requested
Chairman French made a motion to table this request because there was no investigation by the Town.
Seconded by Mr. Barrell.
Voted unanimously.
9. Water Manager Mr. Mancuso presented the issue with water/sewer bill from October, 2018 for 3 Brighton Street. The customer is requesting a one-time water and sewer adjustment. There was a brief discussion to grant relief to this customer as requested
Chairman French made a motion for a water and sewer adjustment of 25% based on the average usage for the prior two similar quarters.
Seconded by Mr. Barrell.
Voted unanimously.
10. Water Manager Mr. Mancuso presented the issue with water/sewer bill from April, 2018 for 24-26 Walnut Street. The customer is requesting a one-time water and sewer adjustment. There was a brief discussion to grant relief to this customer as requested
Chairman French made a motion to send a certified letter to the customer notifying that he has missed two meetings and his request will not be considered until he attends a meeting.
Seconded by Mr. Shea.
Voted unanimously.
11. Mr. Barrell made a motion to approve the meeting minutes of September 20, 2018.
Seconded by Chairman French.
Voted unanimously.
12. Water Manager Mr. Mancuso updated the board on the FY18 capital projects.
13. Water Manager Mr. Mancuso updated the board on the Smart Meter implementation.
14. Chairman French moved to adjourn the meeting at 11:18 pm.
Seconded by Mr. Barrell.
Voted Unanimously.



William Shea, Clerk