

# TOWN OF BELMONT DPW - Water Division



# Belmont Light & DPW Water Division to begin monthly billing for Water/Sewer accounts

What's happening: Water/Sewer Division is moving to Monthly Billing

When's it happening: January 2021

Who is affected: Owners of property in Belmont

**Why:** To reduce the impact of high quarterly bills on customers

## **How Will You Be Impacted?**

The impact on customers will depend on which month you are currently receiving a bill:

- Billed in October Customer will receive a 3-month bill in January, then in February will receive their first monthly bill.
- Billed in November Customer will receive a 2-month bill in January then in February will receive their first monthly bill.
- Billed in December Customer will receive a 1-month bill in January, then in February will
  receive their first monthly bill.

#### Other Considerations

- To ensure a smooth transition, late fees and penalties will be suspended for October and November for all water and sewer accounts.
- When applicable, Light & Water bills will be combined in the mail. Customers will receive one envelope with both invoices.

smart

### **PLEASE NOTE**

You can sign up for Belmont Light's customer portal, *SmartHub*, to pay your Light, Water & Sewer bills. SmartHub also provides additional customers benefits like a usage tool for Light & Water, Customer Alerts and more. We encourage you to update SmartHub with your current contact information for emergency situations.

Visit www.BelmontLight.com to sign up.

Download SmartHub for FREE by scanning one of the QR Codes below:





For Apple/IOS Users





For Android Users