## WATER ADVISORY BOARD





Water Advisory Board Meeting Minutes of April 3, 2014.

In attendance: Chairman Frank E. French Jr., Clerk William Shea, Member Joseph Barrell, DPW members; Director Peter Castanino, Assistant Director Michael Santoro, Water Manager Michael Bishop, Water Operations Manager Mark Mancuso and Business Manager Judi Carmody, Customers; Jane Haffner of 36 Stewart Terrace, Edwin Wright 73 Claflin Street.

- 1. Chairman French called the meeting to order at 10:05 am.
- Water Manager Mr. Bishop presented the issue with water/sewer bill #593065 from December 31, 2013 for 36 Stewart Terrace. The customer is requesting a one-time water and sewer adjustment. There was a brief discussion to grant relief to this customer as requested. Chairman French made a motion for a one-time sewer adjustment based on 100% of the average usage for the prior two similar quarters. Seconded by Mr. Shea. Voted unanimously.
- 3. Water Manager Mr. Bishop presented the issue with water/sewer bill #630625 and others from January 31, 2013 through January 31, 2014 for 73 Claflin Street. The customer is requesting a one-time sewer adjustment. There was a brief discussion to grant relief to this customer as requested. Chairman French made a motion due to extenuating circumstances for a one-time water and sewer adjustment based on 75% of the average usage for the prior two similar quarters. Seconded by Mr. Shea.
  Voted unanimously.
- 4. Water Manager Mr. Bishop presented the issue with water/sewer bill #632303 from February 28, 2014 for 42 Audrey Road. The customer is requesting a one-time water and sewer adjustment. There was a brief discussion to grant relief to this customer as requested. Mr. Shea made a motion for a one-time water and sewer adjustment based on 50% of the average usage for the prior two similar quarters. Seconded by Chairman French. Voted unanimously.
- 5. Water Manager Mr. Bishop presented the issue with water/sewer bill #632292 from February 28, 2014 for 9 Audrey Road. The customer is requesting a one-time water and sewer adjustment. There was a brief discussion to grant relief to this customer as requested. Mr. Shea made a motion for a one-time water and sewer adjustment based on 50% of the average usage for the prior two similar quarters. Seconded by Mr. Barrell. Voted unanimously.
- 6. Water Manager Mr. Bishop presented the issue with water/sewer bill #606707 from December 31, 2013 for 75 Lexington Street. The customer is requesting a one-time water and sewer adjustment. There was a brief discussion to grant relief to this customer as requested.

  Mr. Shea made a motion for a one-time water and sewer adjustment based on 50% of the average usage for the prior two similar quarters.

  Seconded by Chairman French.

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Voted unanimously.

7. Water Manager Mr. Bishop presented the issue with water/sewer bill #620788 from January 31, 2014 for 490 Pleasant Street. The customer is requesting a one-time water and sewer adjustment. There was a brief discussion to grant relief to this customer as requested.
Mr. Shea made a motion for a one-time water and sewer adjustment based on 50% of the average usage for the prior two similar quarters.

Seconded by Chairman French. Voted unanimously.

- 8. Water Manager Mr. Bishop presented the issue with water/sewer bill #631214 from February 28, 2014 for 80 Stone Road. The customer is requesting a one-time water and sewer adjustment. There was a brief discussion to grant relief to this customer as requested. Chairman French made a motion for a one-time water and sewer adjustment based on 50% of the average usage for the prior two similar quarters. Seconded by Mr. Shea. Voted unanimously.
- 9. Water Manager Mr. Bishop presented the issue with water/sewer bill #561086 from January 31, 2014 for 42 Spring Valley Road. The customer is requesting a one-time water and sewer adjustment. There was a brief discussion to grant relief to this customer as requested. Mr. Barrell made a motion for a one-time water and sewer adjustment based on 75% of the average usage for the prior two similar quarters. Seconded by Mr. Shea.
  Voted unanimously.
- 10. Water Manager Mr. Bishop presented the issue with water/sewer bill #561086 from September 30, 2013 for 41-43 Bartlett Avenue. The customer is requesting a one-time water and sewer adjustment. There was a brief discussion to grant relief to this customer as requested. Chairman French made a motion for a one-time water and sewer adjustment based on 50% of the average usage for the prior two similar quarters. Seconded by Mr. Shea. Voted unanimously.
- 11. There was a discussion about limiting the allotted time frame for disputed bills.
- Chairman French made a motion to approve the meeting minutes of January 15, 2014.
   Seconded by Mr. Barrell .
   Voted unanimously.
- Director Castanino presented the FY15 proposed Water and Sewer rates to the board. Mr. Shea made a motion to approve the FY15 Water and Sewer rates. Seconded by Mr. Barrell. Voted unanimously.
- 14. Director Castanino updated the board on the FY15 budget request.

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- 15. Water Manager Mr. Bishop updated the board about on the FY15 water capital program and the construction bid dates.
- 16. Chairman French moved to adjourn the meeting at 12:20 pm.

Seconded by Mr. Shea. Voted Unanimously.

William Shea, Clerk