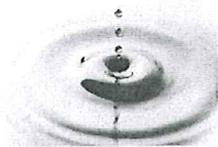


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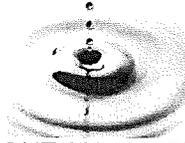
2016 SEP 15 PM 2:22

Water Advisory Board Meeting Minutes of July 7, 2016.

In attendance: Chairman Frank E. French Jr., Member Joseph Barrell, Member William Shea, DPW members; Director Jay Marcotte, Assistant Director Michael Santoro, Water Manager Michael Bishop and Business Manager Judi Carmody. Customers; Mr. Angelo Pistoftzian and his Attorney Michael J. Bosilla, Ms. Christine Sahagian, Ms. Carolyn Haroutunian.

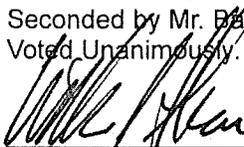
1. Chairman French called the meeting to order at 10:02 am.
2. Water Manager Mr. Bishop presented the issue with water/sewer bill #992592 from April 30, 2016 for 762 Pleasant Street. The customer is requesting a one-time sewer adjustment. There was a brief discussion to grant relief to this customer as requested
Mr. Barrell made a motion to table this request until the customer has exhausted all legal avenues with the contractor. Also if the customer wishes to bring his attorney to the next meeting he will be referred to Town Council.
Seconded by Mr. Shea.
Voted unanimously.
3. Water Manager Mr. Bishop presented the issue with water/sewer bill #961087 from January 31, 2016 for 99 Sherman Street. The customer is requesting a one-time water and sewer adjustment. There was a brief discussion to grant relief to this customer as requested.
Mr. Shea made a motion for a one-time water and sewer adjustment of 50% based on the average usage for the prior two similar quarters.
Seconded by Mr. Barrell.
Voted unanimously.
4. Water Manager Mr. Bishop presented the issue with water/sewer bills #929853 and #1017778 from April 30, 2016 and May 31, 2016 for 88-90 Oakley Road. The customer is requesting a one-time water and sewer adjustment. There was a brief discussion to grant relief to this customer as requested.
Mr. Barrell made a motion for a one-time water and sewer adjustment of 50% based on the average usage for the prior two similar quarters.
Seconded by Mr. Shea.
Voted unanimously.
5. Water Manager Mr. Bishop presented the issue with water/sewer bill #1000628 from April 30, 2016 for 60 Leonard Street. The customer is requesting a one-time water and sewer adjustment. There was a brief discussion to grant relief to this customer as requested.
Mr. Shea made a motion for a one-time sewer adjustment based on 100% of the average usage for the prior two similar quarters.
Seconded by Mr. Barrell.
Voted unanimously.
6. Water Manager Mr. Bishop presented the issue with water/sewer bill #874441 from July 31, 2015 for 380 Pleasant Street. The customer is requesting a one-time water and sewer adjustment. There was a brief discussion to grant relief to this customer as requested.
Mr. Barrell denied any adjustment because this customer received a one-time adjustment in March of 2011.
Seconded by Mr. Shea.
Voted unanimously.
7. Chairman French made a motion to approve the meeting minutes of December 1, 2015.
Seconded by Mr. Barrell.
Voted unanimously.

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8. Water Manager Mr. Bishop updated the board on the FY15 and FY16 water capital program.
9. Water Manager Mr. Bishop updated the board on the Smart Meter Pilot Program and new billing software.
10. Chairman French moved to adjourn the meeting at 11:36 am.
Seconded by Mr. Barrell.
Voted Unanimously.



William Shea, Clerk