## WATER ADVISORY BOARD



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DATE: February 3, 2023

TIME: 9:00 AM

Water Advisory Board Meeting Minutes of December 15, 2022.

In attendance: Chairman Frank E. French Jr., Member Joseph Barrell, Member William Shea, DPW members; Director Jay Marcotte, Assistant Director Michael Santoro, Water Manager Mark Mancuso Water Operations Manager Gerry Daigle and Business Manager Judi Carmody.

- 1. Mr. Shea called the meeting to order at 8.06 am.
- 2. Water Manager Mr. Mancuso presented the issue with water/sewer bill from July, 2022 for 81 Oak Ave #2. The customer is requesting a one-time water and sewer adjustment. There was a brief discussion to grant relief to this customer as requested.

Mr. Barrell made a motion for a one-time water and sewer adjustment of 25% based on the average usage for the prior 2 similar months.

Seconded by Mr. Shea

Voted unanimously.

- Water Manager Mr. Mancuso presented the issue with water/sewer bill from July, 2022 for 20 Francis St. The customer is requesting a one-time water and sewer adjustment. There was a brief discussion to grant relief to this customer as requested.
  - Mr. Barrell made a motion for a one-time water and sewer adjustment of 25% based on the average usage for the prior 2 similar months.

Seconded by Chairman French

Voted unanimously.

- Water Manager Mr. Mancuso presented the issue with water/sewer bill from August, 2022 for 30 Lodge Rd. The customer is requesting a one-time water and sewer adjustment. There was a brief discussion to grant relief to this customer as requested.
  - Mr. Barrell made a motion for a one-time water and sewer adjustment of 25% based on the average usage for the prior 2 similar months.

Seconded by Chairman French

Voted unanimously.

- Water Manager Mr. Mancuso presented the issue with water/sewer bill from January, 2022 for 226 Trapelo Rd. The customer is requesting a one-time water and sewer adjustment. There was a brief discussion to grant relief to this customer as requested.
  - Mr. Barrell made a motion for a one-time water and sewer adjustment of 25% based on the average usage for the prior 2 similar months.

Seconded by Mr. Shea

Voted unanimously.

Water Manager Mr. Mancuso presented the issue with water/sewer bill from August, 2022 for 47 Stults Rd. The customer is requesting a one-time water and sewer adjustment. There was a brief discussion to grant relief to this customer as requested.

Mr. Barrell made a motion to table this request until the next meeting

Seconded by Chairman French

Voted unanimously.

- 7 Water Manager Mr. Mancuso presented the issue with water/sewer bill from October, 2022 for 74 Spring Valley Rd. The customer is requesting a one-time irrigation adjustment. There was a brief discussion to grant relief to this customer as requested.
  - Mr. Barrell made a motion to deny this request due to the fact that the customer's usage is consistent to prior vears.

Seconded by Chairman French

Voted unanimously.

- Water Manager Mr. Mancuso presented the issue with water/sewer bill from August, 2022 for 81 Old Concord Rd. The customer is requesting a one-time irrigation adjustment. There was a brief discussion to grant relief to this customer as requested.
  - Mr. Barrell made a motion for a one-time irrigation adjustment of 25% based on the average usage for the prior 2 similar months.

Seconded by Chairman French

Voted unanimously.

## **WATER ADVISORY BOARD**



Water Manager Mr. Mancuso presented the issue with water/sewer bill from May, 2022 for 271 Channing Rd. The customer is requesting a one-time water and sewer adjustment. There was a brief discussion to grant relief to this customer as requested.

Mr. Barrell made a motion to table this request until the next meeting Seconded by Mr. Shea

Voted unanimously

10 Mr. Barrell moved to adjourn the meeting at 9:50 am.

Seconded by Chairman French.

Voted Unanimously.

William Shea Clerk