WATER ADVISORY BOARD





2018 JUN 26 AM II: 54

Water Advisory Board Meeting Minutes of June 21, 2018.

In attendance: Chairman Frank E. French Jr., Member Joseph Barrell, Member William Shea, DPW members; Director Jay Marcotte, Assistant Director Michael Santoro, Water Manager Mark Mancuso Water Operations Manager Gerry Daigle and Business Manager Judi Carmody, customers; Peter Grilli, Mrs. Hatzigiannis.

- 1. Chairman French called the meeting to order at 10:04 am.
- Water Manager Mr. Mancuso presented the issue with water/sewer bill from January 30, 2018 for 580 Concord Avenue. The customer is requesting a one-time water and sewer adjustment. There was a brief discussion to grant relief to this customer as requested Mr. Shea made a motion to table this request until June 25, 2018 so the Town administrator could review and approve a one-time sewer adjustment of 66% (to cover the Town's fixed costs) based on the average usage for the prior two similar quarters for the past two quarterly bills. Seconded by Mr. Barrell. Voted unanimously.
- Water Manager Mr. Mancuso presented the issue with water/sewer bill from March 29, 2018 for 382A Trapelo Road. The customer is requesting a one-time water and sewer adjustment. There was a brief discussion to grant relief to this customer as requested Chairman French made a motion to table this request until June 25, 2018 to ensure that this account has not had any past adjustments. Seconded by Mr. Shea. Voted unanimously,
- Water Manager Mr. Mancuso presented the issue with water/sewer bill from March 29, 2018 for 24-26 Walnut Street. The customer is requesting a one-time sewer adjustment. There was a brief discussion to grant relief to this customer as requested. Mr. Shea made a motion to table this request until June 25, 2018 so the Town administrator could review and approve a denial based on the Town's Water and Sewer Rules and Regulations. Seconded by Mr. Barrell. Voted unanimously.
- Water Manager Mr. Mancuso presented the issue with water/sewer bill from November 29, 2016 for 28-30 Watson Road. The customer is requesting a one-time water and sewer adjustment. There was a brief discussion to grant relief to this customer as requested. Mr. Shea made a motion to table this request until June 25, 2018 for further investigation. Seconded by Mr. Barrell.

Voted unanimously.

- Water Manager Mr. Mancuso presented the issue with water/sewer bill from April 26, 2018 for 496 Pleasant Street. The customer is requesting a one-time water and sewer adjustment. There was a brief discussion to grant relief to this customer as requested. Mr. Shea made a motion for a sewer adjustment of 66% (to cover the Town's fixed costs) based on the average usage for the prior two similar quarters. Seconded by Mr. Barrell. Voted unanimously.
- Water Manager Mr. Mancuso presented the issue with water/sewer bill from April 26, 2018 for 44 Plymouth 7. Avenue. The customer is requesting a one-time water and sewer adjustment. There was a brief discussion to grant relief to this customer as requested. Chairman French made a motion for a sewer adjustment of 66% (to cover the Town's fixed costs) based on the

average usage for the prior two similar quarters.

Seconded by Mr. Shea.

Voted unanimously

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- Mr. Barrell made a motion to approve the meeting minutes of March 21, 2018. Seconded by Chairman French. Voted unanimously.
- 9. Water Manager Mr. Mancuso updated the board on the FY18 capital projects.
- 10. Director Marcotte updated the board on the Smart Meter implementation.
- 11. Chairman French moved to adjourn the meeting at 12:10 pm. Seconded by Mr. Barrell.

Voted Unanimously.

William Shea, Clerk