

WATER ADVISORY BOARD



BELMONT, MA, 02478
(617) 993-2700

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Water Advisory Board Meeting Minutes of September 15, 2016.

In attendance: Chairman Frank E. French Jr., Member Joseph Barrell, Member William Shea, DPW members; Director Jay Marcotte, Assistant Director Michael Santoro, Water Manager Michael Bishop and Business Manager Judi Carmody. Customers; Ms. Jean Dickenson, Mr. Gary Sarkissian.

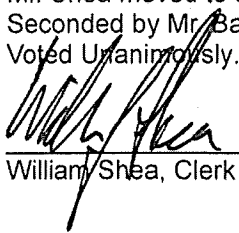
1. Chairman French called the meeting to order at 10:00 am.
2. Water Manager Mr. Bishop presented the issue with water/sewer bill #929579 from November 30, 2015 for 53 Stults Road. The customer is requesting a one-time irrigation adjustment. There was a brief discussion to grant relief to this customer as requested.
Chairman French made a motion for a one-time irrigation adjustment of 50% based on the average usage for the prior two similar quarters.
Seconded by Mr. Barrell.
Voted unanimously.
3. Water Manager Mr. Bishop presented the issue with water/sewer bill #1043495 from July 31, 2016 for 60 Stoney Brook Road. The customer is requesting a one-time sewer adjustment. There was a brief discussion to grant relief to this customer as requested.
Mr. Shea made a motion for a one-time sewer adjustment of 50% based on the average usage for the prior two similar quarters.
Seconded by Chairman French.
Voted unanimously.
4. Water Manager Mr. Bishop informed the board that the owner of 762 Pleasant Street would like to table his disputed bill for another meeting.
Mr. Shea made a motion to table this dispute for another time
Seconded by Mr. Barrell.
Voted unanimously.
5. Water Manager Mr. Bishop presented the issue with water/sewer bills #946676, 993108, 1030088 from December 31, 2015, March 31, 2016 and May 31, 2016 for 382 Trapelo Road. The customer is requesting a one-time water and sewer adjustment. There was a brief discussion to grant relief to this customer as requested.
Mr. Shea made a motion to deny this request based on the lack of clear proof that the water did not go through the meter. The meter was tested, at the customer's request replaced, the replacement meter was tested, another replacement meter was installed, and all results concluded that all of the meters were working correctly.
Seconded by Mr. Barrell.
Voted unanimously.
6. Water Manager Mr. Bishop presented the issue with water/sewer bill #1030981 from June 30, 2016 for 24 Horace Road. The customer is requesting a one-time water and sewer adjustment. There was a brief discussion to grant relief to this customer as requested.
Chairman French made a motion for a one-time sewer adjustment of 50% based on the average usage for the prior two similar quarters.
Seconded by Mr. Shea.
Voted unanimously.
7. Water Manager Mr. Bishop presented the issue with water/sewer bill #1016770 from May 31, 2016 for 127 Washington Street. The customer is requesting a one-time water and sewer adjustment. There was a brief discussion to grant relief to this customer as requested.
Mr. Shea made a motion for a one-time water and sewer adjustment of 25% based on the average usage for the prior two similar quarters.
Seconded by Mr. Barrell.
Voted unanimously.

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8. Water Manager Mr. Bishop presented the issue with water/sewer bill #1031942 from June 30, 2016 for 3A Clark Street. The customer is requesting a one-time water and sewer adjustment. There was a brief discussion to grant relief to this customer as requested.
Mr. Shea made a motion for a one-time water and sewer adjustment of 50% based on the average usage for the prior two similar quarters, provided that the property owner signed acknowledging that they were aware that this would be a one-time adjustment on this property.
Seconded by Chairman French.
Voted unanimously.
9. Water Manager Mr. Bishop presented the issue with water/sewer bill #1042862 from July 31, 2016 for 27 Stella Road. The customer is requesting a one-time water and sewer adjustment. There was a brief discussion to grant relief to this customer as requested.
Mr. Shea made a motion for a one-time sewer adjustment of 50% based on the average usage for the prior two similar quarters.
Seconded by Mr. Barrell.
Voted unanimously.
10. Mr. Barrell made a motion to approve the meeting minutes of December 1, 2015.
Seconded by Chairman French.
Voted unanimously.
11. Water Manager Mr. Bishop updated the board on the FY15 and FY16 water capital program.
12. Water Manager Mr. Bishop updated the board on the Smart Meter Pilot Program and new billing software.
13. Mr. Shea moved to adjourn the meeting at 11:30 am.
Seconded by Mr. Barrell.
Voted Unanimously.


William Shea, Clerk