

WATER ADVISORY BOARD

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BELMONT, MA, 02478
(617) 993-2700

Water Advisory Board Meeting Minutes of June 12, 2014.

In attendance: Chairman Frank E. French Jr., Clerk William Shea, Member Joseph Barrell, DPW members; Water Manager Michael Bishop, Water Operations Manager Mark Mancuso, Assistant Director Michael Santoro and Administrative Assistant Jackie Ehler, Customers; John Hynes and Ernest Fay representing Mrs. Naulty of 22 Sharpe Road and Dr. Wolfgang Ketterle of 80 Clifton Street.

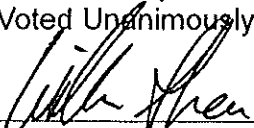
1. Chairman French called the meeting to order at 10:00 am.
2. Water Manager Mr. Bishop presented the issue with water/sewer bill #671802 from May 16, 2014 for 22 Sharpe Road. The customer is requesting a one-time water and sewer adjustment. There was a brief discussion to grant relief to this customer as requested.
Mr. Barrell made a motion due to extenuating circumstances for a one-time water adjustment of 50% and sewer adjustment of 100% based on the average usage for the prior two similar quarters.
Seconded by Mr. Shea.
Voted unanimously.
3. Water Manager Mr. Bishop presented the issue with water/sewer bill #580754 from October, 31, 2013 for 80 Clifton Street. The customer is requesting a one-time water and sewer adjustment. There was a brief discussion to grant relief to this customer as requested.
Mr. Barrell made a motion due to extenuating circumstances for a one-time water adjustment of 50% and sewer adjustment of 100% based on the average usage for the prior two similar quarters.
Seconded by Chairman French.
Voted unanimously.
4. Water Manager Mr. Bishop presented the issue with water/sewer bill #666274 from April 30, 2014 for 71 Juniper Road. The customer is requesting a one-time water and sewer adjustment. There was a brief discussion to grant relief to this customer as requested.
Chairman French made a motion to table this request for the Water Division to send a letter inquiring if the homeowner filed a claim to their insurance company and included their water usage. The Water Advisory Board will review this request once further information is supplied by the homeowner.
Seconded by Mr. Barrell.
Voted unanimously.
5. Water Manager Mr. Bishop presented the issue with water/sewer bill #622960 from January 31, 2014 for 73 Trowbridge Street. The customer is requesting a one-time water and sewer adjustment. There was a brief discussion to grant relief to this customer as requested.
Chairman French made a motion to table this request for the Water Division to send a letter inquiring if the homeowner filed a claim to their insurance company and included their water usage. The Water Advisory Board will review this request once further information is supplied by the homeowner.
Seconded by Mr. Barrell.
Voted unanimously.

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6. Water Manager Mr. Bishop presented the issue with water/sewer bill #631566 from February 28, 2014 for 49 Cedar Road. The customer is requesting a one-time water and sewer adjustment. There was a brief discussion to grant relief to this customer as requested. Mr. Barrell made a motion for a one-time water adjustment of 50% and sewer adjustment of 50% based on the average usage for the prior two similar quarters. Seconded by Chairman French. Voted unanimously.
7. Water Manager Mr. Bishop presented the issue with water/sewer bill #677030 from May 28, 2014 for 397 Pleasant Street. The customer is requesting a one-time water and sewer adjustment. There was a brief discussion to grant relief to this customer as requested. Mr. Barrell made a motion that this faulty irrigation system installed is the fault of the Irrigation Contractor and the homeowner should seek relief through the Company. Seconded by Chairman French. Voted unanimously.
8. Water Manager Mr. Bishop updated the Board on the approved FY15 Water and Sewer budget.
9. Water Manager Mr. Bishop updated the Board about on the FY15 water capital program. He explained that the Contract is going through the signature process and once that is done, a schedule will be issued.
10. Water Manager Mr. Bishop updated the Board on the Smart Meter Pilot Program and explained that a future discussion should be held regarding the potential implementation of the new Water Meter Reading Program.
11. Chairman French suggested the Board adopt a policy regarding the handling of residents request due to an internal plumbing failure (Pipe Burst). Board member Mr. Joseph Barrell informed the Board the water loss can be included with the damage claim. Water Division Manager Michael Bishop will follow up to confirm Mr. Barrell's findings. There will be further discussion at the next Water Advisory Board meeting.
12. Approval of the minutes from the May 8, 2014 meeting will be approved at the next meeting
13. Chairman French moved to adjourn the meeting at 11:59 am. Seconded by Mr. Barrell. Voted Unanimously.



William Shea, Clerk