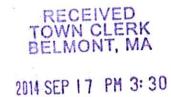
WATER ADVISORY BOARD





Water Advisory Board Meeting Minutes of May 8, 2014.

In attendance: Chairman Frank E. French Jr., Clerk William Shea, Member Joseph Barrell, DPW members; Director Peter Castanino, Water Manager Michael Bishop, Water Operations Manager Mark Mancuso and Business Manager Judi Carmody, Customers; Anne Barcelo of 139 Fairview Avenue, Pam Kondylis of 36 Davis Road.

- 1. Chairman French called the meeting to order at 10:01 am.
- 2. Water Manager Mr. Bishop presented the issue with water/sewer bill #547849 from August 31, 2013 for 139 Fairview Avenue. The customer is requesting a one-time irrigation adjustment. There was a brief discussion to grant relief to this customer as requested Chairman French made a motion to table this request until the fall because the irrigation system has not been used making an investigation at this time incomplete, the Water Division will monitor this account with frequent readings checking for a possible leak. Seconded by Mr. Shea.
 Voted unanimously.
- 3. Water Manager Mr. Bishop presented the issue with water/sewer bill #649187 and from March 31, 2014 for 36 Davis Road. The customer is requesting a one-time water and sewer adjustment. There was a brief discussion to grant relief to this customer as requested. Mr. Barrell made a motion due to extenuating circumstances for a one-time water adjustment of 50% and sewer adjustment of 100% based on of the average usage for the prior two similar quarters.

Seconded by Mr. Shea.

Voted unanimously.

4. Water Manager Mr. Bishop presented the issue with water/sewer bill #562755 and others from December 31, 2012 through March 31, 2014 for 15 Kilburn Road. The customer is requesting a one-time sewer adjustment. There was a brief discussion to grant relief to this customer as requested.

Mr. Shea made a motion for a one-time sewer adjustment based on 100% of the average usage for the prior two similar quarters.

Seconded by Chairman French.

Voted unanimously.

5. Water Manager Mr. Bishop presented the issue with water/sewer bill #594421 from November 30, 2013 for 42 Choate Road. The customer is requesting a one-time water and sewer adjustment. There was a brief discussion to grant relief to this customer as requested.

Mr. Barrell made a motion for a one-time water and sewer adjustment based on 75% of the average usage for the prior two similar quarters.

Seconded by Mr. Shea.

Voted unanimously.

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- 6. Water Manager Mr. Bishop presented the issue with water/sewer bill #622880 from October 31, 2013 for 30 Pinehurst Road. The customer is requesting a one-time water adjustment. There was a brief discussion to grant relief to this customer as requested. Chairman French made a motion for a one-time water and sewer adjustment based on 50% of the average usage for the prior two similar quarters. Seconded by Mr. Barrell.
 Voted unanimously.
- 7. Water Manager Mr. Bishop presented the issue with water/sewer bill #649925 from March 31, 2014 for 12 Midland Street. The customer is requesting a one-time water and sewer adjustment. There was a brief discussion to grant relief to this customer as requested. Mr. Barrell made a motion due to extenuating circumstances for a one-time water adjustment of 50% and sewer adjustment of 100% based on of the average usage for the prior two similar quarters.

Seconded by Mr. Shea. Voted unanimously.

- 8. Mr. Barrell made a motion to approve the meeting minutes of April 14, 2014. Seconded by Chairman French. Voted unanimously.
- 9. Director Castanino updated the board on the approved FY15 Water and Sewer rates.
- 10. Water Manager Mr. Bishop updated the board about on the FY15 water capital program.
- 11. Director Castanino reviewed the draft water and sewer regulations with the board asking for any input.
- 12. Chairman French moved to adjourn the meeting at 11:40 am. Seconded by Mr. Barrell.

Voted Upanimousk

William Shea, Clerk