

Dear Belmont Light Electric and Water Customer:

We are happy to announce that Belmont Light's new electric and water billing system and customer portal, **SmartHub**, is going live on October 03, 2016! These new tools will give you the power to control your electric and water accounts from anywhere. In addition to our new billing system and customer portal, Belmont Light also has a new online payment processor, **InvoiceCloud**.

Due to the conversion to our new system, we will not be able to accept any electronic payments from **12:00 am EST on September 28, 2016 through October 3, 2016**. All non-electronic payments, such as check or cash, accepted during this period will be reflected on customer accounts with one week delay.

Belmont Light apologizes for any inconvenience that may arise from these changes. We appreciate your patience and are excited to bring to our customers the many new and exciting features available in this new system.

Please feel free to reach out our Customer Service at (617) 993-2800 or email customerservice@belmontlight.com if you have any questions.