

WATER ADVISORY BOARD



BELMONT, MA, 02478
(617) 993-2700

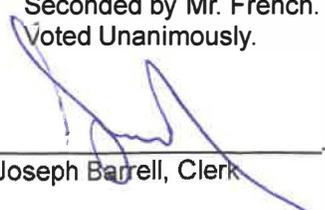
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DATE: March 12, 2024
TIME: 9:34 AM

Water Advisory Board Meeting Minutes of December 19, 2023.

In attendance: Chairman William Shea, Member Frank E. French Jr., Member Joseph Barrell, DPW members; DPW Director Jay Marcotte, Assistant Director Michael Santoro, Water Manager Mark Mancuso Water Operations Manager Gerry Daigle, Business Manager Judi Carmody, Light Department employee Ed Crisafi and Arthur Menezes from Stiles Company.

1. Chairman Shea called the meeting to order at 8:08 am.
2. Water Manager Mr. Mancuso presented the issue with water/sewer for 121 Trapelo Rd. The customer is requesting a one-time water and sewer adjustment. There was a brief discussion to grant relief as requested. Chairman Shea made a motion to send a letter with the consultant's recommendation requesting full payment of adjusted bill.
Seconded by Mr. Barrell.
Voted Unanimously.
3. Water Manager Mr. Mancuso presented the issue with water/sewer bill from August, 2023 for 1 York Rd. The customer is requesting a one-time water and sewer adjustment. There was a brief discussion to grant relief to this customer as requested.
Mr. Barrell made a motion for a one-time sewer adjustment of 25% based on the average usage for the prior 2 similar months.
Seconded by Chairman Shea.
Voted unanimously.
4. Water Manager Mr. Mancuso presented the issue with water/sewer bill from August, 2023 for 78 Lexington St. The customer is requesting a one-time water and sewer adjustment. There was a brief discussion to grant relief to this customer as requested.
Mr. French made a motion for a one-time water and sewer adjustment of 50% based on the average usage for the prior 2 similar months.
Seconded by Chairman Shea.
Voted unanimously.
5. Water Manager Mr. Mancuso presented the issue with water/sewer bill from March, 2023 for 10 Betts Rd. The customer is requesting a one-time water and sewer adjustment. There was a brief discussion to grant relief to this customer as requested.
Mr. Barrell made a motion for a one-time water and sewer adjustment of 50% based on the average usage for the prior 2 similar months.
Seconded by Mr. French.
Voted unanimously.
6. Chairman Shea made a motion to approve the meeting minutes of November 9, 2023.
Seconded by Mr. French.
Voted unanimously.
7. There was a discussion on the Smart Hub utility software and how to effectively educate customers on the features and use of this application.
15. Chairman Shea moved to adjourn the meeting at 10:02am.
Seconded by Mr. French.
Voted Unanimously.



Joseph Barrell, Clerk